

# Goods Return Form – CODE C

## Change of mind / not needed - Refunds:

Must accompany ALL goods returned and contain ALL details requested.

Any returns without this form completed will be ignored and destroyed after 90 days

Transaction ID:	(Paypal Transaction)	< the original Serial number issued when you placed the order.				
Order Date:						
Phone:	Country	-	Area	-	Number	Extension ( )
Email Address:	(the one used on PAYPAL)					

Refunds will be made via PAYPAL, only a Restocking Fee of 30% applies if processed within 60 days of order date

Stylicode#	Quantity	Unopened?	Really Good Reason for return
		(✓)	

1. Please observe the Checklist on the second page before you return any package
2. Return the product (in the original packaging if possible), to the address below.
3. **Any Package which arrives at our warehouse without this form COMPLETE will be ignored and destroyed after 90 days.**
4. Returns process and completion may take up to 15 business days after returns received, then allow 10 days shipping..
5. Please ensure sufficient, sensible packaging is used on returns
6. **Damage due to careless packaging will result in refunds/ replacements / swaps being declined**

<b>Reason C</b>	<b>Change of mind / not needed - Refunds:</b>	✓
>>	If an item you ordered was delivered after you changed your mind or no longer need it, it can be returned for credit however special conditions apply.	
>	<b>If Refunded, 70% of the item value will be refunded to the same credit card used for purchase</b>	
>	<b>(30% deducted to cover office costs and original uncharged shipping)</b>	
>	<b>ALL refund returns must be received in our office no more than 30 days from Order date</b>	

I have read, understood, and agree to conditions on this document:	sign here
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Return all Products to the Address below: (Cut out and use on Package)



**Returns Department**  
**Lumen Electronics Distribution Centre**  
**P.O.Box 90 439**  
**AMSC**  
**Auckland**  
**New Zealand**

**Return Check List** (Customer to keep this section, best keep a copy of return form)

<b>Checklist:</b>		<input checked="" type="checkbox"/>
	I've Completed the returns form (above) (incomplete forms will be ignored)	<input type="checkbox"/>
	I've sent the unwanted item (must be totally untouched)	<input type="checkbox"/>
	I have added a note to explain reason for return	<input type="checkbox"/>
	I know the item will be received within 30 days from order.	<input type="checkbox"/>